

Lawcadia / JBS Australia

The Client:

An agribusiness and manufacturing company

The challenge

“As chief legal officer for a small but growing team engaged in providing quality services to a broad group of business leads on a wide variety of issues, I was finding it difficult to get a feel for the volumes and trends in the work we were addressing and was looking for a means that users could be ensured continuity in the services being provided and to share information within the team without resorting to (more) spreadsheets or checklists.”

The Solution

“We implemented Lawcadia Align six months ago and now have access to reliable data about the types of work we are performing and where the instructions are coming from. In situations where a team member is out on leave for example, it’s easy to pick up where a matter is at and deal with any issues which arise in a consistent and efficient manner.”

The impact

“We have found Lawcadia Align useful, and easy to use. Sacha and the team have gone above and beyond to work with us, and have actively sought out, and then taken on board, suggestions for improvements. I’d highly recommend Lawcadia Align to other in-house teams. If you’re wanting to make more informed decisions and demonstrate value, give Lawcadia a call.”
